

EVERY™ CUSTOMER.

Customer Support Centre

Opening of First Customer Support Centre in Middle East.

The first Customer Support Centre (CSC) in the Middle East started business on the 16th September 2018.

This is a new concept for Cummins Arabia, to help provide excellent service to every customers, every time.

In today's business environment we need to meet the needs and expectations of our customers. In order to do that, we must consistently gather their input, eliminate barriers in communication and take steps to foster a long-term relationship with them, rather than a limited transactional one.

For us to transform the way we do business and to ensure we provide quality support to our customers, we recognize the need to better optimize our resources and the technology platforms needed to run the business.

The Customer Support Centre is there to support you from the enquiry to delivery stage, for all your Cummins parts requirements.

Cummins Arabia is maximizing its resources to serve our customers better, to provide an environment that will drive the business towards excellence.

Benefits

One point of contact all over UAE

Reach us faster

Quicker handling of your request and follow-ups

Easy tracking of your order

Improve customer satisfaction

Building stronger customer relationships

Proactive problem solving

Cummins Arabia CARES



Caring



Adaptable



Responsive



Experienced



Supportive

For more information

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